

**Deborah.Easterling**

245465

**From:** Deborah.Easterling  
**Sent:** Thursday, July 25, 2013 3:06 PM  
**To:** 'mzm1219@embarqmail.com'  
**Subject:** RE: Letter of Protest - 2013 -59-E Duke

Dear Ms. Monarch,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2013-59-E and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

RECEIVED  
JUL 25 2013  
PSC SC  
MAIL / DMS

**From:** M. Monarch [mailto:mzm1219@embarqmail.com]  
**Sent:** Thursday, July 25, 2013 2:06 PM  
**To:** PSC\_Contact  
**Subject:** Letter of Protest - 2013 -59-E Duke

Dear Sir/Ms.,

According to your website:

"If you have problems with the PDF file below, you may right click and save this [text version](#) to your computer for editing. Then, email the completed form to [contact@psc.sc.gov](mailto:contact@psc.sc.gov)"

I did have problems and have completed the form below.

Letter of Protest

Public Service Commission of South Carolina  
101 Executive Center Dr., Suite 100  
Columbia, SC 29210  
[www.psc.sc.gov](http://www.psc.sc.gov)  
Phone: 803-896-5100  
Fax: 803-896-5199

Email form to: [contact@psc.sc.gov](mailto:contact@psc.sc.gov)

\* Required Fields

Date:\* July 25, 2013

Protestant Information

Name:\* Mary A. Monarch  
Mailing Address:\* 404 Gatewood Drive  
City:\* Greenwood  
State:\* SC  
Zip:\* 29646  
Phone:\* 864-388-7774  
E-mail:\* [mzml219@embarqmail.com](mailto:mzml219@embarqmail.com)

1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a private citizen, resident of Greenwood County and customer of the Company (Duke Energy). I represent only myself and my opinions.

2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)

I am extremely concerned about this increase and the effect it will have on 1) me and others like me 2) our veterans, particularly those that may be disadvantaged 3) businesses - which are the life blood of our county.

Considering unemployment rates, foreclosures and short sales - Greenwood County is not bouncing back in this "recovery".

I have no doubt that our electrical infrastructure and nuclear facilities need attention, however to do this right now when our economy is shaky is nothing short of sabotage.

Greenwood County is having enough trouble trying to get manufacturing companies to relocate here and now they have to deal with these ridiculously high rate hikes? I had heard that a manufacturer put Greenwood on its list of possible locations - and then stopped short of making the decision because of the effect of Duke's rate hike on their margins. This is cause and effect and it not only impacts the job market but also our real estate and retail markets. As I said, I do recognize that the infrastructure needs to be improved and maintained. However, I dispute that increases need to happen right now. Duke Energy took the risk and make those improvements. THEY took the RISK. That was THEIR decision. I was not consulted on this timing - no one else was either.

The CEO, Mr. Rogers is on the carbon-free electricity bandwagon. Fine. But some of Duke's customers are not. Some of us believe that conservation IS an important part of a healthy planet but do not necessarily accept that shutting down coal related companies and putting MORE people on unemployment is the way to go about getting cleaner air. If they had asked us, we might suggest that they do what many of us are doing in this economy - cutting back.

After the Duke/Progress merger, the other CEO (Johnson) was pretty much ousted by a board thick with Duke people. The severance package and exit monies? \$44 Million. In November, NC state regulators made Mr. Rogers departure from Duke at the end of his contract (one year) a condition of a settlement that ended their investigation in to the decision by the Duke board to oust from Progress, CEO Bill Johnson as Duke and Progress completed their \$32 Billion merger in July. I wonder what CEO Rogers parachute will be? His annual salary is \$18.54 Million. "Rogers says after he leaves Duke he is considering establishing an organization dedicated to bringing electricity to the under developed world." Great. Who is going to help the people in HIS part of the world, pay the electric bills that are his legacy? Irony.

Duke Energy sends me unsolicited quarterly home energy reports. These are 3 color letters printed on heavy stock and delivered by the USPS. According to them, I have an extremely efficient home. I guess my reward for that is to get a 16.3% increase. Ludicrous. They encourage people to save money by making their homes more efficient, we probably pay for those quarterly reports through our bills and then we are told DUke isn't making enough money to cover their expenses?

We have no choice of electric power provider. We can choose phone companies, cable/Dish providers, dig a well, switch to LP gas. We have some options with our other utilities. Not so with electricity.

People that are on Social Security are not getting a 16% raise. People lucky enough to be employed are not getting a 16% raise. Companies that do not hold a monopoly as Duke does, are clawing tooth and nail to stay in business and continue to employ people. They cannot increase their product or service cost at the rate of 14.4% without risking losing customers and eventually employees. Duke has no such worries.

The North Carolina Supreme Court said ENOUGH! No increase. No half increase. NOTHING. South Carolina should also.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? \*

No I do not.